

Address: 1280 Scales Avenue, Marysville, CA 95901 Phone: (530) 743-2043

## **Enterprise System Catalog**

### 12/30/2019 Revision

VENDOR AND PRODUCT: TYLER TECHNOLOGIES, UTILITIES BILLING (FUND BALANCE)/(Historian System)

SYSTEM PURPOSE: The purpose of this system is to properly track, and bill customers consumption use of water and wastewater. The system also allows the District to track delinquent past due accounts that have not paid the districts for its services in which is provided.

CATEGORIES/TYPES OF DATA: billing, payment processing, account deposit tracking, customer Information, service request, account notes, penalties.

DEPT/PRIMARY CUSTODIAN: Not applicable

FREQUENCY OF COLLECTION: On demand automated system on posting payment transactions.

FREQUENCY OF UPDATE: Every month updated account payment updated daily per transactions.



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#### VENDOR AND PRODUCT: CUSI, UMS (UTILITY MANAGEMENT SYSTEM)

SYSTEM PURPOSE: The purpose of this system is to properly track, and bill customers consumption use of water and wastewater. The system also allows the District to track delinquent past due accounts that have not paid the districts for its services in which is provided.

CATEGORIES/TYPES OF DATA: billing, payment processing, account deposit tracking, customer Information, service request, account notes, penalties and backflows test tracking.

DEPT/PRIMARY CUSTODIAN: Office Administration

FREQUENCY OF COLLECTION: On demand automated system on posting payment transactions.

FREQUENCY OF UPDATE: Every month updated account payment updated daily per transactions.



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#### VENDOR AND PRODUCT: MICROSOFT, OFFICE 365 PERSONAL CORPERATE

SYSTEM PURPOSE: The purpose of this system is to properly manage daily Administration work from emails to department reports,

CATEGORIES/TYPES OF DATA: billing, payment processing, account deposit tracking, customer Information, service request, account notes, penalties and backflows test tracking.

DEPT/PRIMARY CUSTODIAN: Administration Staff: Office, Water Distribution, Collection, Waste water Treatment Plant

FREQUENCY OF COLLECTION: Non applicable depending on area of data collection.

FREQUENCY OF UPDATE: Every month updated account payment updated daily per transactions.



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#### VENDOR AND PRODUCT: NEPTUNE TECHNOLOGY GROUP, N\_SIGHT R900

SYSTEM PURPOSE: The purpose of this system is to properly collect customer water usage data from month to month to properly track the water services provided to each customer,

CATEGORIES/TYPES OF DATA: Water consumption usage tracking to be billed based off of customers usage. This data unite monitors and tracks service address, Customer associated with the address and the recorded units used. It will also monitor water usage to spot amorality's that may indicate a customer has leak or a leak starting to grow.

DEPT/PRIMARY CUSTODIAN: Administration Staff Office, Water Distribution Maintence and Operation teams.

FREQUENCY OF COLLECTION: Monthly basis when data collection team are out reading.

FREQUENCY OF UPDATE: Every month updated when account clerks post the collected data.